

DRSK SALES POLICY

PRICES

The purchase prices quoted in the invoice are EXW (Ex Works). The quoted prices do not include any additionally incurred costs such as shipping, VAT, taxes and customs fees. In general, for all customers a handling fee and to customers out of EU also a banking fee will be applied. The shipping costs are invoiced; DRSK Group AB informs the Buyer in advance about the estimated costs.

DRSK Group AB reserves the right to periodically adjust the prices corresponding to the given market situation. This will not affect the quoted prices in an already issued invoice as long as the invoice is valid.

(For dealers and distributors only): DRSK Group AB only recommends retail prices. The wholesaler is responsible for its price policy.

ORDERS

The minimum order quantity is 20 tooth models or one jaw set. For orders less than €200, an administration fee of €15 will be applied.

Placement of an order means that the Buyer has acknowledged DRSK sales policies.

INSTRUCTIONS FOR USE

The document "Instructions for use" is available online at: <https://www.drsk.com/ifu.pdf>. The Buyer has to download and follow the instructions in that document. DRSK Group AB is not responsible for translating and printing this document.

LEAD TIME AND AVAILABILITY OF PRODUCTS

DRSK Group AB makes every effort to ship the order within the shortest time possible. The lead time depends on the ordered quantity and the chosen tooth models.

- Small orders (up to 100 tooth models or one jaw model) will be shipped within a week from order placement.
- Medium orders (up to 1000 tooth models or 100 jaw models) will be shipped within four weeks from order placement.
- Larger orders need to be discussed.

Following the order inquiry, DRSK Group AB informs the Buyer about the lead time.

Even though all efforts are made to ship the order in the proposed time, shipping dates may vary according to changes in supply, force majeure and/or due to unforeseen events. If the estimated lead time changes, DRSK Group AB will immediately inform the Buyer about the circumstances and will provide a new shipment date or offer alternative shipment of products in more than one tranche.

PAYMENT

If not otherwise agreed, the payment of the total invoice is required to confirm the order. Once DRSK Group AB receives the payment, the preparation of the products will be initiated for shipment within the mentioned lead-time.

A payment is considered as 'received' once DRSK Group AB receives the total payable amount.

PAYMENT METHOD

DRSK Group AB only accepts payments by bank transfer in Euro (if not otherwise agreed). All bank charges need to be borne by the Buyer. The bank details are as follows:

Account holder: DRSK Group AB
Bank name: Sparbanken Skåne AB
Bank address: Box 205, SE-281 22 Hässleholm, Sweden
Account number: 83139 337 671 037-6
SWIFT/BIC: SWEDSESS
IBAN: SE97 8000 0831 3933 7671 0376

TRANSFER OF RISKS AND INSURANCE

DRSK Group AB fulfils its obligation to deliver when the goods have been made available at their premises (i.e. works, factory, warehouse, etc.). In particular, DRSK Group AB is not responsible for loading the goods on the vehicle provided by the Buyer or for clearing the goods for export. The Buyer bears all costs and risks involved in taking the goods from the seller's premises to the desired destination (EXW: Ex Works).

If not otherwise agreed, DRSK Group AB uses its preferred shipment supplier for sending the goods to the Buyer. The shipment is not insured and in case of merchandise loss DRSK Group AB is not liable. DRSK Group AB however recommends insurance for the shipment of the goods.

GUARANTEE

DRSK Group AB delivers the goods without neither fabrication nor material defects. In case of product problems (i.e. due to incorrect application, product defect...) DRSK Group AB guarantees an exchange of the respective goods (free of charge replacement excluding shipping cost).

NOTIFICATION OF DEFECTIVE PRODUCTS

DRSK Group AB must be notified immediately upon identification of any defective product that had been shipped to the Buyer. Changes in optical properties of the models are not considered as a defect.

EXCHANGE OF GOODS

To return any product, contact DRSK Group AB by email at sales@drsk.com

Products cannot be exchanged under any circumstance other than cases of defect. The replacement models can be supplied only after receiving the defective models by DRSK and their preparation will take at least the same amount of time as original order.

PACKAGING (For dealers and distributors only)

DRSK models must always be sold in their original or provided packaging. Packages marked with "Sample" are not allowed to be sold.

The document "Instructions for use" needs to be included in every delivery to the final client. This document is available online at: <https://www.drsk.com/ifu.pdf>. DRSK Group AB is not responsible for translating and printing this document.

TRACEABILITY (For dealers and distributors only)

Product traceability is a requirement and must be assured during the whole supply chain. All packed products provide the corresponding reference number as well as the lot number and the product description. It must be kept track of the sold references and its corresponding lot number. Collaboration is required to maintain the product traceability.

DRSK GROUP AB

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